The Power of CityView Code/Bylaw Enforcement

Automate and track case activities in a central database accessible by all departments. Create an audit trail of your entire process from start to finish including an unlimited number of violations per case, dispositions and case-generated hearings and appeals and ensure case milestones are met.

Create a permanent case history that includes digital photos and all other documentation related to a case. Quickly generate and attach professional, personalized correspondence and easily transact citations.

Effortlessly organize inspection activities with automatic inspection deadlines, daily rosters and automatic case assignment based on geography, case type or other. Generate a daily inspections roster, including links to all case pertinent information that Inspectors can access at their desk or in the field in connected or disconnected mode.

Relate code/bylaw enforcement violations to parcels ensuring that all departments are aware of outstanding violations and can respond accordingly in fulfilling permit and inspection requests and other permissions.

Utilize intuitive mapping tools to create a spatial representation of code/by-law enforcement violations and easily assess trend data.

Ensure accountability with powerful reporting tools that allow you to review the number of inspections completed by Inspector over a given time period and their case workload.
Code/Bylaw Functionality

**Improve Efficiency by Automating**
- Create a central database with unique cases
- Pre-fill forms with data already in the system
- Allow multiple violations to be associated with a single case
- Create an audit trail of dispositions and case-generated hearings and appeals
- Flag parcels with code violations
- Generate compliance dates
- Generate and print professional, personalized letters and transact citations
- Prepare agendas and documentation for the Planning Board or Board of Adjustment
- Store and reprint all documentation once issued
- Attach all related documents and images to an application, inspection or property
- Automate fine calculation based on a day rate
- Access the built-in ESRI ArcGIS mapping system

**Access Data Quickly**
- Search by case number, contact, date, or any field in the database
- Save user-defined searches
- Login from the office, at home or in the field and enjoy the same rich user interface as internal users
- Work offline in disconnected mode

**Increase Productivity by Managing Workflow**
- Schedule workflow and send e-mail notifications
- Assign cases to inspectors based on user-defined criteria such as geography or case type
- Generate a daily inspections roster with links to case information
- Track all cases and their associated status
- Allow multiple users to access the system simultaneously

**Track Successes with Improved Reporting**
- Out-of-the-box reports for code/bylaw enforcement
- Monitor inspections by time to complete
- Complete ad hoc reports through enhanced searching filtering and sorting
- Powerful built-in reporting engine from Data Dynamics
- Export reports to Excel or CSV file formats

**Improve Service by Providing Online Access**
- Allow constituents to submit a code complaint and all supporting documentation online
- Review the complaint’s status online

**Customization and Configuration**
- Import historical data from other systems
- Define and maintain codes using a pick list
- Create and maintain document templates
- Create an inspection checklist that can be updated
- Upload data tables for automated fee and value calculations
- Customize the software to business rules, workflow and terminology
- Apply security permissions down to the field level