2010 CUSTOMER CONFERENCE

OCTOBER 20th—22nd, 2010
GRAPEVINE, TEXAS

REGISTRATION PACKAGE
CONFERENCE DETAILS

Conference sessions will begin on Wednesday, October 20th, 2010 and conclude on Friday, October 22nd, 2010.

ATTENDEES:
The registration fee includes:
• Admission to all conference sessions and exhibits
• Partner Showcase
• Support Center
• All conference sponsored meal and social functions (as outlined in the Agenda)
The ‘Early Bird’ registration fee is $850USD.

GUESTS:
The guest registration fee includes:
• Admission to the cocktail reception on Wednesday evening
• Admission to the banquet on Thursday evening
This fee is intended for use by registered attendee’s spouse or guest and is not for use by co-workers. The ‘Early Bird’ guest fee is $175USD.

AGENDA AT A GLANCE

**Tuesday, October 19th, 2010**
5:30pm – 7:30pm  Registration

**Wednesday, October 20th, 2010**
7:30am – 8:45am  Registration & Breakfast
8:45am – 10:15am  Opening Address
10:15am – 10:30am  Break
10:30am – 12:00pm  Business Unit Opening Address
12:00pm – 1:00pm  Lunch
1:00pm – 2:30pm  Session 3
2:30pm – 2:45pm  Break
2:45pm – 4:15pm  Session 4
6:00pm – 8:00pm  Cocktail Reception

**Thursday, October 21st, 2010**
7:30am – 8:45am  Breakfast
8:45am – 10:15am  Session 5
10:15am – 10:30am  Break
10:30am – 12:00pm  Session 6
12:00pm – 1:00pm  Lunch
1:00pm – 2:30pm  Session 7
2:30pm – 2:45pm  Break
2:45pm – 4:15pm  Session 8
6:00pm – 10:00pm  Cocktail Reception & Banquet

**Friday, October 22nd, 2010**
7:30am – 8:45am  Breakfast
8:45am – 10:15am  Session 9
10:15am – 10:30am  Break
10:30am – 12:00pm  Session 10
12:00pm – 1:00pm  Lunch & Closing Remarks

Registration forms will not be processed until payment is received.

Registrations received after July 31st, 2010 will be subject to the ‘Late’ fee. Registrations received after October 1st, 2010 will be subject to the ‘On-Site’ fee.

NOTE: you will receive an email confirmation that your registration form was received, if you do not receive an email, please email tvalliquette@harriscomputer.com to verify we received your registration.

A full refund will be provided if a written cancellation is received before July 31st, 2010. No refunds will be provided for cancellations received after July 31st, 2010.
Welcome To Texas’ Newest Star.  
Created With You In Mind.

Mirroring the majesty and grandeur of a cattle baron’s house, Gaylord Texan presents a resounding salute to the Lone Star State. Here, all the legendary color, drama and heritage of Texas is showcased in a lush climate-controlled setting under glass.

Highlights include:
• Breathtaking resort entrance to four acres of Texas vistas and landscapes
• Expansive convention, meeting, pre-function and exhibit space

Guest Rooms
Gaylord Texan offers 1,511 lavishly themed guestrooms with 127 luxurious suites proudly reflecting the rich style of three distinctive Texas icons: Lone Star, Hill Country and Riverwalk.

Accommodations include:
• Custom furnishings, sculpted crown moldings and Southwest-style fabrics
• In-room refrigerator, coffee service and a safe with charging capabilities sized to accommodate laptop computers
• High-speed Internet access with up to DS3 ethernet, and two 2-line phones (one cordless) with voice mail and data port access
• Opulent Lone Star Tower with 476 sophisticated guestrooms and exclusive meeting facilities create an intimate “hotel within a hotel”

Extraordinary Dining And Entertainment With A Texas Flair.
From signature restaurants to casual settings, the choices are as varied as they are delicious!

Old Hickory Steakhouse
The romantic atmosphere of a Texas wine cellar, featuring certified angus beef and fine wines

Ama Lur
Featuring contemporary southwestern cuisine by award-winning chef Stephan Pyles

Riverwalk Café
Market-style eatery featuring regional foods and festive Texas experiences

Texan Station
State-of-the-art virtual games, food and multiple sports bars in one energetic setting

Silver Bar
The elegance and sophistication of a bygone era

Deli & Coffee Shop
Serving sandwiches, salads, coffee, beer and wine 24 hours a day

• In-room dining available, cafes and eateries throughout the resort

Relax In Grand Style, Texas Style!
• Cowboys Golf Club – 18 holes of championship golf adjacent to property.   
The nation’s first and only NFL-themed golf course
• Contemporary Southwestern-style outdoor pool
• RelâcheTM—25,000 sq. ft world-class European spa, salon and fitness center with 12 treatment rooms and 20-meter indoor lap pool
• Marina access for recreational watercraft
• Nearby Grapevine Mills and historic downtown Grapevine for exclusive shopping, unique dining and entertainment

You are responsible for booking your own hotel accommodations.

A block of rooms under the name “Harris Computer Systems” has been secured for October 16th, 2010—October 22nd, 2010
Group Code: C-HCS10

Standard Room: $174USD / per night
A daily resort fee of $15USD/per night will be added to the guest rate. This fee covers several in room amenities which include:
• Wired and wireless high-speed internet access
• Designated complimentary in-room beverages
• Fitness Center access
• Daily newspaper
• Local and toll free telephone calls (20 minutes per call)

RESERVATIONS: 817-778-2000
ONLINE: CLICK HERE
**PRE-CONFERENCE**

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>MONDAY, OCTOBER 18, 2010</td>
<td>Crystal Reporting Level 1 for FMS-HRMS Customers (2 Days)</td>
</tr>
<tr>
<td>9:00am—4:00pm</td>
<td>Crystal Reporting Level 1 for FMS-HRMS Customers (2 Days)</td>
</tr>
<tr>
<td>TUESDAY, OCTOBER 19, 2010</td>
<td>Crystal Reporting Level 1 for FMS-HRMS Customers (2 Days)</td>
</tr>
<tr>
<td>9:00am—4:00pm</td>
<td>Crystal Reporting Level 1 for FMS-HRMS Customers (2 Days)</td>
</tr>
<tr>
<td>9:00am—4:00pm</td>
<td>Crystal Reporting Level 2 for Govern CMS Customers (1 Day)</td>
</tr>
<tr>
<td>9:00am—4:00pm</td>
<td>CAFR Conference (1 Day)</td>
</tr>
</tbody>
</table>

**Breakfast & Registration**

- Will occur each day from 8:00am to 9:00am.
- Lunch will be served each day from 12:00pm—1:00pm
- Mid-Morning Break and Afternoon Break snacks

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**Crystal Reporting Level 1 for FMS-HRMS Customers**

This 2 day workshop will prepare clients to design interactive and professional reports, and organize data within MS Govern’s applications. A Certificate of Completion will be issued.

*Laptop required.

**Crystal Reporting Level 2 for Govern CMS Customers**

This Full Day workshop dives deeper into the data model, report design, report logic and calculations. Attendees must have completed Crystal Level 1 or have administrative experience with Crystal reporting Services. *Laptop required.

**CAFR Conference 1 Full Day**

8 Eligible CPE credits. Laptop recommended for hand-on activities. Topics covered will include GASB, Cashflows, State reporting and more...

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**PRE-CONFERENCE REGISTRATION FORM**

Organizational Name: ____________________________________________________________

Name: __________________________________ Title: _____________________________

Phone: ___________________________ Fax: _____________________________

Email: ___________________________

*Please check the class(es) you are attending:

- Crystal Reporting Level 1 for FMS-HRMS Customers (2 Days) $1,400USD
- Crystal Reporting Level 2 for Govern CMS Customers (1 Day) $700USD
- CAFR Conference (1 Day) $375USD

**METHOD OF PAYMENT**

☐ Check

(Checks should be made payable to HARRIS COMPUTER SYSTEMS)

☐ Credit Card

1. Credit card payment can be made HERE
2. Attach a copy of the confirmation page to the registration or record your confirmation number below.

Confirmation Number: ___________________________

**HOW TO REGISTER**

MAIL: Harris Computer Systems
Attn: Terry Valliquette
1 Antares Drive, Suite 400
Ottawa, Ontario, Canada K2E 8C4

Fax: (613) 226-3377
Email: tvalliquette@harriscomputer.com
# CONFERENCE AGENDA

**TUESDAY, OCTOBER 19, 2010**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>5:30pm—7:30pm</td>
<td><strong>REGISTRATION</strong></td>
</tr>
<tr>
<td>7:30am—8:45am</td>
<td><strong>BREAKFAST &amp; REGISTRATION</strong></td>
</tr>
</tbody>
</table>

**DAY 1—WEDNESDAY, OCTOBER 20, 2010**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>5:30am—7:30pm</td>
<td><strong>BREAKFAST</strong></td>
</tr>
<tr>
<td>8:00am—10:15am</td>
<td><strong>OPENING ADDRESS</strong></td>
</tr>
<tr>
<td>10:15am—10:30am</td>
<td><strong>BREAK</strong></td>
</tr>
<tr>
<td>10:30am—12:00pm</td>
<td><strong>BUSINESS UNIT OPENING ADDRESS</strong></td>
</tr>
<tr>
<td>12:00pm—1:00pm</td>
<td><strong>LUNCH</strong></td>
</tr>
<tr>
<td>Session 2 1:00pm—2:30pm</td>
<td>Self Reported Tax</td>
</tr>
<tr>
<td>2:30pm—2:45pm</td>
<td><strong>BREAK</strong></td>
</tr>
<tr>
<td>Session 3 2:45pm—4:15pm</td>
<td>Administration of Govern Level 1</td>
</tr>
<tr>
<td>6:00pm—8:00pm</td>
<td><strong>COCKTAIL RECEPTION</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Track 1</th>
<th>Track 2</th>
<th>Track 3</th>
<th>Track 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>OPENING ADDRESS</td>
<td></td>
<td></td>
<td>Round Table with the ESC</td>
</tr>
<tr>
<td>BUSINESS UNIT OPENING ADDRESS</td>
<td>W2 &amp; 1099 Processing</td>
<td></td>
<td>CAFR Compliance</td>
</tr>
</tbody>
</table>

**DAY 2—THURSDAY, OCTOBER 21, 2010**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am—8:45am</td>
<td><strong>BREAKFAST</strong></td>
</tr>
<tr>
<td>8:45am—10:15am</td>
<td>Tax Billing and Collections New Features &amp; Round Table</td>
</tr>
<tr>
<td>10:15am—10:30am</td>
<td><strong>BREAK</strong></td>
</tr>
<tr>
<td>10:30am—12:00pm</td>
<td>Administration of Govern Level 2</td>
</tr>
<tr>
<td>12:00pm—1:00pm</td>
<td><strong>LUNCH</strong></td>
</tr>
<tr>
<td>Session 5 1:00pm—2:30pm</td>
<td>New! Gov.Net Permits and Inspections</td>
</tr>
<tr>
<td>2:30pm—2:45pm</td>
<td><strong>BREAK</strong></td>
</tr>
<tr>
<td>Session 6 2:45pm—4:15pm</td>
<td>CAFR 101</td>
</tr>
<tr>
<td>6:00pm—10:00pm</td>
<td><strong>BANQUET</strong></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Track 1</th>
<th>Track 2</th>
<th>Track 3</th>
<th>Track 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tax Billing and Collections New Features &amp; Round Table</td>
<td>Document Management Solutions—Loris</td>
<td>New release HRMS</td>
<td>Tips and Tricks FMS</td>
</tr>
<tr>
<td>New! Gov.Net Permits and Inspections</td>
<td>Budget Preparation with Questica – Guest Speaker Shelby TN</td>
<td>New! Landfill Management Module</td>
<td>GL Round Table</td>
</tr>
<tr>
<td>CAFR 101</td>
<td>CCR and iNovah</td>
<td>W2 &amp; 1099 Processing</td>
<td>FMS and Purchasing Round Table</td>
</tr>
<tr>
<td>Round Table with the ESC</td>
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<td></td>
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</table>

**DAY 3—FRIDAY, OCTOBER 22, 2010**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:30am—8:45am</td>
<td><strong>BREAKFAST</strong></td>
</tr>
<tr>
<td>8:45am—10:15am</td>
<td>New! Gov.Net V4 GNAA, Security, Click Once</td>
</tr>
<tr>
<td>10:15am—10:30am</td>
<td><strong>BREAK</strong></td>
</tr>
<tr>
<td>10:30am—12:00pm</td>
<td>Payment Gateway Services – demystifying credit card and e-check payments</td>
</tr>
<tr>
<td>12:00pm—1:00pm</td>
<td><strong>LUNCH &amp; CLOSING REMARKS</strong></td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Track 1</th>
<th>Track 2</th>
<th>Track 3</th>
<th>Track 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>New! Gov.Net V4 GNAA, Security, Click Once</td>
<td>SQL Queries Level 1</td>
<td>Tips and Tricks HRMS</td>
<td>New Release FMS</td>
</tr>
<tr>
<td>Payment Gateway Services – demystifying credit card and e-check payments</td>
<td>Tech Services Disaster Recovery Overview</td>
<td>HRMS Round Table</td>
<td>CASE STUDY – Document Management at East Baton Rouge</td>
</tr>
</tbody>
</table>

| CMS CLASSES | FMS CLASSES | HRMS CLASSES | FOR ALL CLASSES |
CONFERENCE REGISTRATION

REGISTRANT INFORMATION (one registrant per form)

Organization: 
Address: 
City: 
Registrant Name: ___________________________ Title: ___________________________ 
Phone Number: ___________________________ Fax Number: ___________________________ 
Email Address: ___________________________

I am bringing ________ guest(s) - prices below

Guest Name(s): ___________________________

SESSIONS

<table>
<thead>
<tr>
<th></th>
<th>TRACK 1</th>
<th>TRACK 2</th>
<th>TRACK 3</th>
<th>TRACK 4</th>
</tr>
</thead>
<tbody>
<tr>
<td>DAY 1</td>
<td>1  2  3  4</td>
<td>1  2  3  4</td>
<td>1  2  3  4</td>
<td>1  2  3  4</td>
</tr>
<tr>
<td>DAY 2</td>
<td>5  6  7  8</td>
<td>5  6  7  8</td>
<td>5  6  7  8</td>
<td>5  6  7  8</td>
</tr>
<tr>
<td>DAY 3</td>
<td>9  10</td>
<td>9  10</td>
<td>9  10</td>
<td>9  10</td>
</tr>
</tbody>
</table>

FEES

<table>
<thead>
<tr>
<th></th>
<th>Early Registration</th>
<th>Late Registration</th>
<th>On-Site Registration</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
<td>ATTENDEE</td>
<td>$850.00USD</td>
<td>$1000.00USD</td>
<td>$1,150.00USD</td>
<td>$_____________</td>
</tr>
<tr>
<td>GUEST</td>
<td>$175.00USD</td>
<td>$200.00USD</td>
<td>$225.00USD</td>
<td>$_____________</td>
</tr>
</tbody>
</table>

TOTAL FEES DUE $_____________

Registration forms will not be processed until payment is received. You will not receive an invoice.

Attendee fees include admission to all Sessions, Exhibits, Partner Showcase, Support Center and conference sponsored meals.

Guest fees include the Cocktail Reception on Wednesday evening and the Banquet on Thursday evening ONLY.

Registrations received after July 31, 2010 will not receive conference giveaways.

METHOD OF PAYMENT

☐ Check 
   (Checks should be made payable to HARRIS COMPUTER SYSTEMS)

☐ Credit Card  
   1. Credit card payment can be made HERE.
   2. Attach a copy of the confirmation page to the registration or record your confirmation number below.

HOW TO REGISTER

MAIL: Harris Computer Systems  
       Attn: Terry Valliquette  
       1 Antares Drive, Suite 400  
       Ottawa, Ontario, Canada  
       K2E 8C4

Fax: (613) 226-3377  
Email: tvalliquette@harriscooperator.com