2011 CityView® REGIONAL CONFERENCE

REGISTRATION PACKAGE
Our workshops and seminars provide you with a unique opportunity to meet with other CityView users to share tips, tricks, and best practices while gaining valuable insight into how CityView can help you do more with less!

For your convenience and flexibility, we are offering two locations and two sets of dates for our 2011 Regional Users Conferences. Choose between:

- **Las Vegas, NV** – October 12-13 (Flamingo Las Vegas)
- **Chicago, IL** – October 19-20 (Hilton Rosemont)

*Registration will not be processed until payment has been received.* Fees are below:

<table>
<thead>
<tr>
<th>Registration</th>
<th>Date</th>
<th>Location</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Early Registration</strong></td>
<td><strong>Received by August 31st</strong></td>
<td>$550</td>
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<tr>
<td><strong>Late Registration</strong></td>
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</tr>
</tbody>
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The registration fee includes:

- Admission to all sessions
- Access to the Support Center
- Conference-Sponsored meals as outlined in the agenda (includes breakfast, lunch and dinner on Day 1; breakfast and lunch on Day 2)

TRAVEL AND HOTEL ARRANGEMENTS ARE THE ATTENDEE’S RESPONSIBILITY. THERE ARE A NUMBER OF ROOMS BLOCKED OFF AT EACH HOTEL AT A SPECIAL CONFERENCE RATE (FIRST COME, FIRST SERVE.) SEE THE NEXT PAGE FOR DETAILS.
Las Vegas, NV Conference – October 12-13, 2011

**Flamingo Las Vegas** – Special room rate: $40/night + tax for the first 9 people to book. Use code XFMSG01 when making your reservation.

From a Wildlife Habitat to a 15-acre Caribbean-style water playground, the Flamingo Las Vegas resort has everything that visitors to Vegas could want and need, including a great location on the corner of Flamingo Road and Las Vegas Boulevard. The Flamingo Las Vegas hotel offers great service and great gaming in the exciting 77,000 square foot action packed Caribbean-style casino. Book your hotel reservation today and experience all that Flamingo Las Vegas has to offer. View digital brochure.

Reserve Online: Click [here](#) – Use Group Code XFMSG01
Reserve by Phone: 1-800-CAESARS or 888-902-9929 – Use Group Code XFMSG01
Address: 3555 Las Vegas Blvd. South, Las Vegas, NV 89109

Chicago, IL Conference – October 19-20, 2011

**Hilton Rosemont Chicago O'Hare** – Experience newly renovated rooms that are unlike any other in Rosemont IL. Reflecting classic Modern elegance, our rooms are truly an oasis for any traveler. Our standard room features a Serta Suite Dreams® Mattress, Pacific Coast® Down Duvet and fluffy Down Pillows. Unique to the area, the rooms feature stunning floor to ceiling bay windows with views of surrounding neighborhoods. View digital brochure.

Reserve Online: [Click here](#) – Use Group Code CIT
Reserve by Phone: 888-452-6943; Group Code CIT
Address: 5550 N. River Road; Rosemont, IL 60018

***ATTENDEES ARE RESPONSIBLE FOR HOTEL AND TRAVEL ARRANGEMENTS***
# AGENDA AT A GLANCE

## Day 1 – All Customers

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am—9:00am</td>
<td>Registration &amp; Breakfast</td>
</tr>
<tr>
<td>9:00am—10:00am</td>
<td>Opening Address</td>
</tr>
<tr>
<td>10:00am—10:15am</td>
<td>Break</td>
</tr>
<tr>
<td>10:15am—12:00pm</td>
<td>Product Direction (“Roadmap”)</td>
</tr>
<tr>
<td>12:00pm—1:00pm</td>
<td>Lunch</td>
</tr>
<tr>
<td>1:00pm—2:00pm</td>
<td>Client Presentation</td>
</tr>
<tr>
<td>2:15pm—2:30pm</td>
<td>Break</td>
</tr>
<tr>
<td>2:30pm—4:00pm</td>
<td>Overcome Challenge with Creativity</td>
</tr>
<tr>
<td>6pm</td>
<td>Dinner</td>
</tr>
</tbody>
</table>

## Day 2 – CityView Tracks

<table>
<thead>
<tr>
<th>Time</th>
<th>Activity</th>
<th>CityView 2011</th>
<th>CityView 8</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00am—9:00am</td>
<td>Registration &amp; Breakfasters</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9:00am—10:00am</td>
<td>User Essentials</td>
<td></td>
<td>Working with Maps</td>
</tr>
<tr>
<td>10:00am—10:15am</td>
<td>Break</td>
<td></td>
<td></td>
</tr>
<tr>
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<tr>
<td>1:00pm—2:30pm</td>
<td>Configuration Training</td>
<td></td>
<td>Reporter Training</td>
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<tr>
<td>2:30pm—2:45pm</td>
<td>Break</td>
<td></td>
<td></td>
</tr>
<tr>
<td>2:45pm—4:00pm</td>
<td>Bells &amp; Whistles</td>
<td></td>
<td>Planning for the Future</td>
</tr>
</tbody>
</table>
SESSION SUMMARIES

Day 1 – All CityView Users

- **Product Direction** – Those of you who were at last year’s conference will remember that there’s more to building a successful product than just having a roadmap! Let’s take a look at what we accomplished in 2011 and where we’re heading next.

- **Client Presentation** – TBD

- **Overcome Challenge with Creativity** – During the recent economic downfall, many municipalities feel as if they are being forced to manage with less money and fewer staff. You still need to provide value to your employees and citizens as a fully functioning and successful organization – but how? Perhaps it’s time for a more creative approach!

Day 2 – CityView 2011 Track

- **User Essentials** – Building on the popular session from last year’s user conference (“CityView Slickers”) this session will focus on end-user mastery of the CityView Desktop application with emphasis on the new CityView 2011 look-and-feel.

- **Client Presentation** – TBD

- **Configuration Training** – With every passing year, our client-facing configuration tools become more powerful and more user-friendly. This session will serve as a refresher for those who have taken Configuration courses in the past; or, it will be a good introduction to those who are not already familiar with the configuring CityView.

- **Bells & Whistles** – This session will cater to the more savvy users and those who want to see what additional value CityView can bring to their organization. We’ll touch on what’s new in mapping, desktop reporting, CityView Mobile, Portal and more!
Day 3 – CityView 8 Track

- **Working with Maps** – Mapping is a great way to extend your CityView application beyond a simple data tracking system. This session will cover many of the interesting and useful things you can do to enrich your CityView 8 environment with maps.

- **Client Presentation** – TBD

- **Reporter Training** – Has it been a while since you’ve ventured into CityView’s report designer and you need a quick refresher? Are there reports you’ve been trying to write but you’ve run into problems that you can’t resolve on your own? Join our resident expert, John Edwards, who will answer all your questions about CityView 8 Reporting.

- **Planning for the Future** – CityView is here to stay. Six years after we released CityView 9 we have now released CityView 2011, but we still have customers running older versions, including CityView 8 and CityView 7. We have a strong commitment to not abandon any client, but times and technologies do change so you need to have a plan for where you’re going and how we can help you get there!
REGISTRATION

(one registrant per form please)

Organization: _________________________________________________

Street Address: ____________________________________________ Suite/Bldg: ____________

City: ____________________________ Sate/Province: _________________

Registrant Name: ___________________________________________ Title: ______________________

Phone: __________________________ Fax: __________________________

Email: __________________________

Which user conference are you attending?

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FEES

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METHOD OF PAYMENT

☐ Prepaid with Annual Maintenance

☐ Credit Card (contact John Edwards - below)

☐ Check (payable to HARRIS COMPUTER SYSTEMS)

☐ Invoice me with the following PO #

________________________

TO REGISTER

MAIL: MS Govern, CityView
Attn: John Edwards
4464 Markham Street, Suite 1101
Victoria, BC, Canada V8Z 7X8

Fax: 250-475-6080

Email: jedwards@msgovern.com